**Mia’s Paw Spa Grooming Policy**

I will contact you 15 minutes before your dog is ready for you to pick up please do not arrive before this as this can upset your dog and I may not be able to finish the groom.

Matted coats can cause a variety of skin and health problems. Matted fur does not allow the air to circulate to the skin, which can lead to hot spots, bacterial and fungal infections. Fleas, ticks, maggots and other parasites may be lurking in the coat causing further skin problems. Matted fur also pulls and binds, causing pain to your pet when they move or lay on the mats. The skin underneath maybe raw and inflamed. Matted coats will not dry properly which can also lead to skin infections. Due to matting, your pet’s coat may need to be clipped extremely short and may show signs of skin irritation and sores.

Dogs that have not been groomed regularly may become stressed and find the grooming session painful. It is our goal to make your pet’s grooming experience as stress free as possible. Due to the condition of ……………………………………. we have determined that the only humane thing to do is a shave down. This is a short clip, removing all the matting. It is unfeasible to de-mat/brush out the coat as this would cause excessive pain and suffering.

I will be happy to show you how to care for your pet’s coat for the future, however due to the stress and pain it will undoubtedly cause your pet this is not an option now.

Any appointments which are missed or cancelled within less than 24 hours will be charged in full and will need to be paid for before your next grooming appointment.

Please note that during your dogs grooming session we may take photographs for our website and social media page, please make us aware if this is not something you agree to.

I have read and agree to the policies of Mia’s Paw Spa:

Name Date

Signature Primary Phone

Pet’s Name Breed

Age Sex

Spayed/Neutered